



Knowledgebase > Accounts, Projects, and Station Ownership > A station that belongs to me is not showing up in the portal under my account. What's wrong?

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Lindsay Starke - 2025-04-02 - Comments (0) - Accounts, Projects, and Station Ownership

It's possible that the station may "belong" to a different user's account within the portal interface--this sometimes happens when different people are involved in setting up the station. If this happens to you, send us a message with the name of the station and we can reassign it to you (after we confirm with the currently assigned owner if necessary). If you know who the current owner is already, include that too.

After we have done this, the station will appear in the new account automatically--there is no need to accept transfer.