I'm having issues connecting to my FieldKit station. What should I do?

Lindsay Starke - 2025-05-07 - Comentarios (0) - FieldKit Stations

Here are a few things to try:

Check to make sure the station is broadcasting the correct WiFi.

At the top of the station's OLED screen, you should see a blinking WiFi signal icon. Locate the right-hand "down arrow" button underneath the screen. Click it twice, and you should see the name of the WiFi network the station is currently using. By default, this should be the station WiFi access point (AP)—and match the name of the station (e.g. Friendly Frog 23, Hungry Eagle 42), unless you've configured your station to connect to another WiFi network.

If the WiFi network being used is not the one you want, on the station: Middle button to open the menu > right-hand button to scroll down to Networks > middle button to select Networks > scroll down and select Choose > select the network you want to use.

Make sure your phone is connected to the network the station is using. Sometimes phone settings will make a phone swap networks if they're not saved, or if the networks don't have access to the internet (like the station AP).

If your station starts up without WiFi, it may not have sufficient battery and will avoid turning on WiFi automatically to save power.

If you don't actively use the app, the station will turn off WiFi after a couple of minutes to conserve power.

If you're still having difficulty, please log a support ticket and we'll help you figure out what's going wrong.